

# Lauren Todd

**Current position and company.** Lauren is a Senior Management Engineer at Primary Children's Hospital, Intermountain Healthcare, Salt Lake City, Utah.

**Education history.** Lauren has a BS in Industrial and Systems Engineering from the University of Florida and an MBA from the University of Utah.

**Experience as an intern.** Lauren interned with UF&Shands Management Engineering Consulting Services where she was able to experience using her coursework immediately in a hospital setting. She discovered healthcare was where she wanted to be. She also interned with GE Energy in Schenectady, New York for one summer between her junior and senior years.

**Why healthcare?** Lauren feels that as a healthcare industrial engineer she is making a difference in the care of a patient even without direct patient contact. She always thinks about how she would want to be treated as a patient and makes sure that guides her decisions.

**SHS involvement.** In college, Lauren won the [undergraduate student paper competition](#) and presented at the SHS conference in San Diego in 2007 (one of Lauren's favorite SHS memories!). Currently, she is a member on the SHS Board of Directors, editor of the SHS Newsletter and is working with the SHS Communications Team to improve the newsletter even further. Lauren has also earned the status of SHS Diplomat.

**Experience in healthcare industry.** After graduation, Lauren joined GE Healthcare's Operations Management Leadership Program (OMLP) where she gained Lean and Six Sigma experience. After the OMLP program, she took a manufacturing management position because it taught her how to work with everyone in the organization from the CEO to the front-line worker. She transitioned into a consulting

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position with GE Healthcare's Performance Solutions, travelling around the country helping hospital administration with strategy and performance improvement implementation and training. The experience as a consultant let her see how many hospitals work and showed her how every hospital is extremely different.

**Daily work activities.** In her 9 years in healthcare, one of the things Lauren loves is that her daily work differs every day. She supports all aspects of the hospital to interpret data and brainstorm improvement ideas. Currently, she is focused on inpatient nursing and spends part of her day helping them gather, interpret and create improvement plans based on their data.

**Useful industrial engineering tools.** Lauren often uses forecasting, modeling, Lean tools, value stream mapping, and change management skills.

**Reason to be in SHS.** Lauren likes connecting with other SHS members to see how they are using industrial engineering tools to improve healthcare delivery. She joins the informative webinars about differing healthcare topics.

**Outside of work.** Lauren can be found on the ski slopes in the winter and hiking during the summer. She uses living in the mountains to her full advantage! Lauren also volunteers with Big Brother / Big Sisters and has a 12 year old little sister that she volunteers at the Utah food bank with every month.

**Advice.** Lauren recommends that industrial engineers be open to movement for career and personal experiences. She has gained so many great friends and experiences from being open to new jobs and opportunities.